

COVID-19: ALBERT LEA HRA ACTIONS

Scattered Sites

As the COVID-19 risk evolves in Minnesota, the Albert Lea HRA (ALHRA) is implementing appropriate and well-informed protections for staff and the families we serve. In our actions, we are following guidance from the Centers for Disease Control and Prevention (CDC), the Minnesota Department of Health, and the actions of other public housing authorities around the country facing a similar task.

“Social-Distancing” and Operational Changes

ALHRA is closely following public health guidance to determine how business-as-usual will need to change in these difficult circumstances, even as we work to provide the services for which people depend on us. **Starting March 20th, 2020, the office will be closed to the public. Closing our offices does not mean ALHRA is closed for business. We remain committed to our mission and the families we serve. We will conduct as much business as possible by telephone and email and will respond as needed to emergency situations.**

Effective IMMEDIATELY:

1. We have already increasing the frequency of disinfecting all surfaces in public areas including door knobs, light switches, elevators, etc., to inhibit the spread of the virus.
2. All ALHRA staff will be maintaining social distancing and will conduct as much business as possible via telephone, email, and US Mail.
3. Rental payments can be made through the mail slot. If you would like a receipt, contact the office and one will be mailed to you.
4. No “drop in” consultations/meetings will be held. Meetings with Applicant/Residents will be held by appointment only.
5. Maintenance staff will respond to work orders as necessary. Call the office at 507-377-4375 to report a work order during office hours 8:00-12:00 and 12:30-4:30 Monday thru Friday. After hours call 507-402-2280 for emergency work orders. There will be forms outside the office if you need to report a work order and don't have a phone. Complete the work order request form and put in the mail slot.

We are reassessing policies daily. In doing so, we rely heavily on guidance from Minnesota health officials with regard to what are considered prudent measures based upon COVID-19 prevalence in the state.

Please contact us at 507-377-4375 with any questions or concerns. You can find additional information regarding COVID-19 at www.health.state.mn.us and www.cdc.gov.